

PETAWAWA MILITARY FAMILY RESOURCE CENTRE

Centre de ressources pour les familles des militaires de Petawawa

FOR IMMEDIATE RELEASE

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2009 Results are in / 2010 Survey is launched

The Military Family Services Program (MFSP) participant survey, conducted annually as part of the MFSP Accountability framework, is a snapshot in time which allows the Petawawa Military Family Resource Centre (PMFRC) to obtain responses about the experiences of military families at CFB Petawawa. The 2009 survey was conducted during a four-week period between 1 May and 26 June. The results are now in.

A total of 2,040 questionnaires were completed, an overall response rate of 11%; 39 out of 43 Canadian/Military Family Resource Centres (C/MFRCs) participated. PMFRC submitted 137 questionnaires to the survey, a response rate of 10%. Results for Petawawa can be viewed in the near future on the PMFRC website at www.pmfrc.org

Participants report they continue to have positive experiences and hold the service they received in high regard.

The Petawawa Military Family Resource Centre is committed to enriching the lives of individuals and families of the military community through positive action, education and support. We have listened to your suggestions and have implemented many new initiatives.

You asked casual child care be offered Monday through Friday on the South Side. This service is now available Monday through Saturday, 8:00 a.m. – 4:30 p.m.

Full time/permanent child care is now available in Petawawa. Lil' Troopers Day Care operated by the Petawawa Military Family Resource Centre offers full time/permanent child care Monday through Friday, 6:30 a.m. – 5:00 p.m.

You stated language services/classes would be beneficial to spouses and children; this service is available to Canadian Forces (CF) families through Second Language Services, Employment Assistance Services.

Your feedback has been a crucial component in the development and delivery of these initiatives and we thank all participants for taking the time to respond. "Military family participation is important, valued and confidential and informs us about what works well and what needs attention in our services and programs" states Theresa Sabourin, Executive Director for the Petawawa Military Family Resource Centre.

The 2010 MFSP Participant Survey is now being conducted. We are aiming to increase our response rate to a minimum of 30% or 450 completed questionnaires. We highly encourage CF members, military spouses and/or extended family members who use our services to participate in the survey.

You can complete the survey at all your PMFRC locations between now and 01 March 2010.

NOTEZ: CE COMMUNIQUÉ DE PRESSE SERA DISPONIBLE EN FRANÇAIS SUR LE SITE WEB.